

Cumberland County Library System Foundation Names Sarah Stewart, Public Services Manager at Cleve J. Fredricksen Public Library, April 2023 Employee of the Month

Mechanicsburg, Pa. – Sarah Stewart, Public Services Manager at the Cleve J. Fredricksen Library in Camp Hill, has been named Employee of the Month for April 2023 by the Cumberland County Library System Foundation.

The 2023 Employee of the Month nominations celebrate outstanding customer service. Exemplary Library System employees are nominated by their peers. Sarah Stewart was nominated by her co-worker Susan Green, who stated, "Sarah is a wealth of knowledge about the Fredricksen Library—most of the reference team hasn't been there more than a year and she always knows the answer for what to do and why we do it that way. Also, she is always cheerful about repeating instructions or explaining things a different way."

Susan continues, "Sarah has a very calm and confident demeanor which works well with solving concerns with patrons. She is a whiz at tech issues—from unjamming the printer to helping patrons with computer issues to general problem-solving."

Sarah Stewart started working at Fredricksen Library in 2017. Her formal education includes Clarion University for her graduate and undergraduate studies. She also has experience from her time as a library assistant in middle and high school.

Library Director Jessica Miller comments, "I am so happy that Sarah was nominated. She is an amazing employee who steps in whenever necessary to make sure that our patrons receive the best care possible. She will frequently come out of her office when circulation or reference needs help, and responds to her staff's needs as soon as possible."

Fredricksen Library is a member of the Cumberland County Library System, which provides technical, financial, administrative, and training support to the public libraries in Cumberland County. Tara Major, Public Services and Staff Training Coordinator for the Library System, reflects on her working relationship with Sarah. "I've had the pleasure of working with Sarah on several system-wide teams including Policy, Circulation and Public Services, and the Training Advisory Team. When discussing library-related issues, Sarah provides thoughtful and insightful responses, and it's clear that the well-being of her staff and the Fredricksen patrons are of the utmost importance to her. I appreciate all the contributions she's made to her library, as well as the library system as a whole. It's been a joy to see the benefits of Sarah's leadership, as she continuously creates a positive library experience at Fredricksen."

The Cumberland County Library System Foundation started recognizing Library System Employees of the Month in July 2022. The Library Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a 12-member volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.

