

Cumberland County Library System Foundation Names Carol Doyle, Circulation Clerk at the Jeffrey W. & Jo Anne R. Coy Public Library of Shippensburg, May 2025 Employee of the Month

Mechanicsburg, Pa. – Carol Doyle, Circulation Clerk at the Coy Public Library of Shippensburg, has been named Employee of the Month for May 2025 by the Cumberland County Library System Foundation.

Employee of the Month nominations are open to the public and celebrate outstanding customer service. Exemplary Library System employees are nominated by patrons, peers, and co-workers. Carol was nominated by several of her peers and co-workers.

In her nomination, co-worker Vicki Bishner writes, “Carol is one of our Circulation desk team members who goes above and beyond helping patrons and co-workers, always available to fill in when needed. She's the first to volunteer to do a task that needs attention. When she needs to learn something, she does it over and over until she knows it by heart and then she can help show patrons when they need help and even help the newer team members. She always comes to work with a positive attitude which rubs off on others.”



Another co-worker, Heidi Thomason, writes, “Carol’s energy makes it fun to accomplish whatever tasks need to be done. She's also been a great help when it comes to filling in shifts. Overall, she goes above and beyond whatever is expected of her and she's an absolute joy to be around.”

Carol’s peer, Jessica Sprecher, reinforces her co-workers’ sentiments, “Carol Doyle is an amazing, hardworking employee who covers shifts for us whenever we need it and never complains. She is great with patrons and is such a friendly presence.”

Finally, Mary Cox comments, “Carol Doyle is a great asset and addition to our staff here at Coy/Shippensburg Public Library. She is friendly and welcoming to patrons and always ready to help wherever she can. She is not afraid to ask questions when she is unsure of something. She is always ready to learn something new.”

The Cumberland County Library System, an agency of Cumberland County Pennsylvania, provides technical, financial, administrative, and training support to the public libraries in Cumberland County.

The Library Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.