

Cumberland County Library System Foundation Names Connie Kavulich, Public Services Team Leader at Bosler Memorial Library, Library System August 2022 Employee of the Month

For the past 21 years, Connie has been a warm and welcoming face to the patrons of Bosler Memorial Library. Connie started out as a Circulation Assistant in 2001. For 14 years she served at the circulation desk, providing high quality service. In 2015, Connie took on the challenge of a newly created position as one of the Public Services Team Leaders. In this role, Connie helps train, mentor, guide, and support the Public Services staff. This was a natural transition because Connie takes a practical approach to the provision of excellent customer service, and she brings years of experience as a teacher and mentor to the position. Connie has seen it all and handled every change, adaptation, and challenge with grace. Her passion is to serve the public to the very best of her ability every day.

In April 2017, Connie was recognized with the Bosler Library Ames Award. This award recognizes staff members for extraordinary service and performance beyond their regular duties. Staff members receiving this award are nominated by their co-workers and selected by the administration. Bosler Library's Executive Director Jeffrey Swope comments, **"Connie has been an incredibly valuable, and valued, member of the Bosler team for many years. She has mentored many staff and provided excellent service to so many members of our community. While we will miss Connie when she retires in spring of 2023, we are so excited that she will have more time to enjoy with her family and friends."**



During her years of service Connie has held fast to her dedication and tireless work ethic through a major building project, two integrated library management system transitions, the Radio Frequency Identification transition (and through that, Bosler's move to full self-checkout), a change in the Executive Director, the addition and cessation of fingerprinting services, the restructuring of the Public Services Department, and so much more. Connie is the second most senior member of Bosler's staff and she brings an institutional knowledge that cannot be beat. Connie is a true steward of the community's trust in the library and the library's commitment to the community.

Prior to working for Bosler, Connie was a reading teacher for 35 years with Cumberland Valley School District. She began working for Bosler in 2001 on nights and weekends while still teaching. After 9 years, she became a part-time regular staff person at the library when she retired from teaching. She has been with Bosler ever since.

The Cumberland County Library System Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a 12-member volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.