

Cumberland County Library System Foundation Names Cassidy Wallace, Co-Assistant Director at the John Graham Library, August 2025 Employee of the Month

Mechanicsburg, Pa. – Cassidy Wallace, Co-Assistant Director at the John Graham Library, has been named Employee of the Month for August 2025 by the Cumberland County Library System Foundation.

Employee of the Month nominations are open to the public and celebrate outstanding customer service. Exemplary Library System employees are nominated by patrons, peers, and co-workers. Cassidy was nominated by co-worker Connie Weaver.

In her nomination, Weaver writes, "Cassidy is a great at being calm and patient with the Storytime crowd. Whenever we have Storytime, Cassidy makes sure that she has the pennies ready for the munchkins to feed Chompy the Dinosaur. When the kiddos come out of Storytime, there is a rush at the check-out desk and Cassidy is calm and can keep the lines moving, plus she's able to answer the numerous questions."

In addition to facilitating Storytime, Cassidy is very organized, especially with the ILL (Interlibrary Loan) titles that patrons have requested, and with the library's computers. She tries to figure out what is happening with some of the computer glitches that we experience. Cassidy is also willing to ask questions whenever something does not make sense.

In addition to asking questions, Cassidy is great at developing questions. She is in charge of the Family Trivia questions and can come up with some really fascinating subjects that keep the families coming back to participate.

Cassidy is great at knowing what is happening in the Newville area. When someone calls with a Newville question, she is aware of where to look online to find out where to call for someone is in need of emergency services.

Finally, Cassidy is a talented at crochet and has created some really fantastic crocheted items. She has donated some of her handiwork to the John Graham Library's online auction. What a super gift she has with her crochet hooks and yarn, and what an all-around asset she is to the John Graham Library!

To nominate a Cumberland County Library System staffer for Employee of the Month, click on the scrolling banner on the www.cumberlandcountylibraries.org homepage or send an email to libraryfoundation@cumberlandcountylibraries.org. Include your contact information, your nominee's name and library, and a couple of paragraphs illustrating your nominee's qualities and accomplishments.

The Cumberland County Library System, an agency of Cumberland County Pennsylvania, provides technical, financial, administrative, and training support to the public libraries in Cumberland County. The Library Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.

